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PATENT APPLICATION  
USSN: 09/990,688

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Shmuel Shaffer et al.

Serial No.:

09/990,688

Filing Date:

November 9, 2001

Group Art Unit:

2642

Examiner:

Quynh H. Nguyen

Title:

**METHOD AND APPARATUS FOR MANAGING  
INCOMING AND OUTGOING CALLS AT AN  
ENDPOINT PLACED ON HOLD**

**MAIL STOP: Amendments**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATE OF MAILING  
BY EXPRESS MAIL  
Exp. Mail Receipt No. EV 322268185 US

I hereby certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to The Commissioner For Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

*Willie Jiles*

Willie Jiles

Date: June 30, 2005

**RESPONSE TO ELECTION/RESTRICTION REQUIREMENT**

In response to the Office Action mailed June 7, 2005, Applicants hereby elect without traverse to prosecute Group I (Claims 1-33), which the Examiner defined as claims "drawn to a method for managing incoming and outgoing calls when the first call on a packet switch network was placed on hold by the first end point classified in class 370, subclass 260, 271." Claim 34 is withdrawn from the above-identified patent application without prejudice or disclaimer.

The Commissioner is hereby authorized to charge any fees or credit any overpayment to Deposit Account No. 02-0384 of Baker Botts L.L.P.

If the Examiner feels that a telephone conference would advance prosecution of this Application in any manner, Applicants invite the Examiner to call the undersigned Attorney for Applicants at 214.953.6511.

Respectfully submitted,

BAKER BOTTS L.L.P.  
Attorneys for Applicants

A handwritten signature in black ink, appearing to read "Chad C. Walters", with a long horizontal line extending to the right.

Chad C. Walters  
Reg. No. 48,022  
Phone: (214) 953-6511

Date: June 29, 2005

CORRESPONDENCE ADDRESS:

Customer No.: **05073**